

Thurrock Council's Community Safety Strategy 2009/2011

(Representing Thurrock Council's
Contribution to the Thurrock
Community Safety Partnership)

Putting residents first

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Foreword

Welcome to Thurrock Council's Community Safety Strategy, which covers the period November 2009 to March 2011. This Strategy represents Thurrock Council's contribution to the Borough's statutory crime and disorder partnership, The Thurrock Community Safety Partnership.

This Strategy demonstrates the Council's over-arching response to Community Safety in Thurrock and sets out the priority areas which are part of the Council's activities, and ensures that they are embedded into Thurrock Council's service planning. The Strategy acknowledges the Council's commitment to serve an increasingly diverse community by promoting effective joint working to tackle crime, disorder, anti-social behaviour, environmental crime, and the misuse of drugs and alcohol.

Community Safety is part of the Public Protection Service and its staff work closely, with all other Council Teams to ensure targeted action is taken against perpetrators, victims are supported, and that the fear of crime is tackled by closing the gap between perception and reality. Externally this team works within the Thurrock Community Safety Partnership consisting of, Essex Police, Essex County Fire and Rescue Service, South West Essex Primary Care NHS Trust, Essex Probation Services and local voluntary and community groups.

The Council will ensure that it takes appropriate enforcement action against perpetrators of crime, anti-social behaviour, drugs and alcohol misuse as well as ensuring that there is a focus on protecting vulnerable residents and addressing quality of life issues for all.

It is a fundamental right of all residents to live, grow, work and learn as part of a safe, responsible and inclusive community. Responsibility for ensuring this is the case does not rest with one organisation or group, and the community itself are key in ensuring that the statutory organisations and partners can work with them, and be informed by their comments to achieve that aim. It is only by listening, understanding and working together that we can ensure ongoing measures are taken year on year to ensure this sustained vision.

Thurrock has a lot to be proud of in terms of its success in community safety over the last three years. By working with our partners, levels of crime have fallen significantly and our target of reducing recorded crime by 19.5% was exceeded. We are delighted to report that Thurrock has achieved a 25% reduction of crime between April 2005 and March 2008, and our drug and alcohol services are seen as among the best improved in the country with ambitious plans to improve further.

Cllr Ben Maney

Portfolio Holder
Public Protection

Bill Newman

Corporate Director
Sustainable Communities

Lucy Magill

Head of Service
Public Protection

Background

Traditionally communities may have regarded the main agency with responsibility for the reduction of crime to be the Police. However, in 1998, the Crime and Disorder Act became law, placing on all statutory agencies a responsibility to become involved in tackling crime and disorder. This legislation established partnerships between the Police, Local Authorities, Probation Service, Health Authorities, the voluntary sector and local residents and business. Since then Thurrock Council have been working in partnership with these agencies to reduce crime and disorder in Thurrock.

Crime and disorder reduction means “reducing the opportunity for a crime or disorder to take place”. It is accepted that it is not possible to prevent all crimes taking place but is certainly possible to reduce the fear of crime and its impact, and reduce anti-social behaviour.

This Community Safety Strategy has been produced, in full recognition of, and compliance with, Thurrock Council’s statutory duty under Section 17 of The Crime & Disorder Act 1998.

Introduction

National, and local community safety priorities for Thurrock are:-

- to reduce crime and disorder
- to improve road and fire safety
- to combat substance misuse
- to reduce the fear of crime
- improving residents perceptions of crime

Thurrock Council's implementation of the Strategy will contribute to a whole range of National and Local indicators as well as LAA targets. The targets within these indicators aim to be achieved through the detailed action plans developed. (Appendix 7).

Community safety includes dealing with environmental factors such as improving run-down areas (regeneration), effective street lighting and CCTV, and promoting the ‘secure by design’ approach to public spaces. By effectively managing the built environment the potential for crime and disorder is reduced and road and fire safety improved.

By having this corporate approach to community safety, together with other key Directorates such as Children, Education & Families, and Community Well-Being we are able to build our commitment to creating safer communities into Corporate and Directorate plans.

Thurrock Council is a signatory to the Thurrock Community Safety Partnership Information Sharing Protocol which allows partners to share relevant information to help prevent, and reduce crime at the appropriate level whilst recognising fully its obligations to Thurrock Council's Corporate Information Sharing Protocol, and the principles and legal requirements of the Data Protection Act 1998.

The Strategy also takes full account of the Council's responsibilities and duties in relation to Equality and Diversity. It is acknowledged that there are some groups within our communities who experience targeted crimes because of their race, ethnic background, faith, disability, and sexuality.



Purpose

This Strategy sets out Thurrock Council's commitments to ensure that the prevention and reduction of crime is a priority for the authority.

This Strategy will be implemented taking into account, crime prevention, crime and anti-social behaviour reduction, diversion, early intervention provision, and support for victims and the vulnerable in Thurrock.

The fear and experience of crime clearly impacts on the quality of life for residents of Thurrock. This document supports Thurrock Council's desire to continually seek to improve the quality of life for the residents of Thurrock.

This strategy also aligns closely with the Council's corporate priority of a 'Safer Environment' working towards objectives that seek to 'Make Thurrock a safer place':

- Reducing crime
- Reducing the fear of crime
- Reducing anti-social behaviour



Audience

This Strategy has been produced for all Thurrock residents, people who work and visit Thurrock, Thurrock Council staff, Elected Members, partner agencies, both statutory and voluntary, and businesses to inform them of the aims of Thurrock Council to address Community Safety.

Vision

Our aim is for Thurrock to be an even safer place for both residents and visitors, to live, work, socialise and shop.

We will achieve this through effective service delivery with our partners to:

- Tackle the underlying causes of crime and disorder
- Enhance the quality of life of residents through improved community safety
- Reduce the fear of crime, and improve perception of crime for residents
- Ensure that we listen to, and act upon, the crime and disorder, and anti-social behaviour concerns raised by members of all Thurrock's wide and diverse communities



Our Local Priorities

Thurrock Council has divided the work of Community Safety into four priority themes and has developed action plans to implement and coordinate the work around them:

1. Reducing the Fear of Crime and Promoting Public Reassurance
2. Safe, Clean and Inviting Surroundings
3. Reduce Health Inequalities
4. Reduce Crime and the impact of Drugs and Anti-Social Behaviour



Our Strategic Commitments

- We will ensure community safety and crime reduction are priority areas for all Directorates through embedding the duty under Section 17 of the Crime and Disorder Act within the core business of the Council
- We will ensure community safety is considered at each stage of policy making when identifying issues, appraising options, decision-making, allocating resources and implementation of plans
- We will ensure that we will appropriately and legally share information with our Partners for the purposes of reducing and preventing crime
- We will ensure that we involve the community in determining our direction and plans, checking at regular intervals on our residents' perception of our success in tackling the issues that are important to them
- We will ensure that the factors that create fear are reduced through improved communications with residents and by doing everything we can to close the gap between perception and reality of crime
- We will make sure services such as Adult Social Care, Children, Education and Families are focused on disadvantaged groups who have a higher risk of being a victim and/or perpetrator of crime and disorder and being involved in fire and road accidents
- We will deliver services, alongside other partners, to help reduce violence, including domestic violence, racist violence and other hate crimes
- We will ensure that our community safety priorities and the delivery of our services promote social cohesion and tolerance within our communities
- We will be monitoring our progress through both national and local performance indicators, as well as through a range of both quantitative and qualitative data
- We will ensure that we do all that we can to ensure we, together with our partners are seen to be responding to residents concerns by improved public relations/communications and, where possible, through increased visibility in the community
- We will ensure that we develop operational response and recovery plans to protect the public in the event of a major emergency in Thurrock

Links to other Local Strategies/Plans/Protocols

Sustainable Communities Strategy
www.shapingthurrock.org.uk

Local Area Agreement (LAA)
www.thurrock.gov.uk

Thurrock Community Safety Partnership
2009-2011 Strategy
www.shapingthurrock.org.uk/safer

Thurrock Children's Plan
www.thurrock.gov.uk/children

Thurrock Community Safety Partnership
Information Sharing Protocol

www.shapingthurrock.org.uk/safer

Safeguarding Adults
www.thurrock.gov.uk/socialcare

Corporate Plan 2008-2011
www.thurrock.gov.uk/i-know/pdf/corporate_plan_2008_full.pdf

Alcohol Harm Reduction Strategy 09/11
www.shapingthurrock.org.uk/safer

Priority & Prolific Offenders Strategy 09/11
www.shapingthurrock.org.uk/safer

Community Concerns

The key message for community safety is that although recorded crime has fallen in Thurrock (25% from 2004), people do not feel safer. Consequently we must place an ever-greater focus on tackling the fear of crime. This Strategy has been designed to focus on those things that worry people the most and to work more closely with residents to address their concerns.

80% of local respondents list “preventing crime” as one of their priorities. Crime, for many people, appears to be a wide range of incidents, events, perceptions and even feelings. From recent face-to-face surveys, local residents often feel that crime and Anti-Social Behaviour (ASB) is still a problem in Thurrock, although, encouragingly there are some areas we have visited who have said that things had improved.

From face to face interviews conducted at community engagement events, local people also feel that neither the police nor other agencies respond quickly enough when they are called or they believe that their issues are not considered important enough to merit a response.

Responding to the Fear of Crime

We recognize that listening and responding to the concerns of local people is absolutely crucial. However, it is important to acknowledge the gap between actual reported, and perceived levels of crime in the borough.

The perception and fear of crime tends to heavily influence residents’ views of the quality of life, the environment, their confidence in those responsible for dealing with crime, i.e. Police, Local Authority and partners, and residents’ confidence in the ability of those agencies to deal with crimes and whether they feel that those agencies are seen to be carrying out actions that address concerns.

Equally it should be borne in mind that increased confidence in the community to report crime to statutory agencies will result in figures rising, thereby affecting perception.

It is with this in mind that a key plank of community safety in Thurrock Council is to ensure that the fear of crime is addressed, the gap between perception and reality is reduced, and also that any increase in reporting as a result of increased confidence is sensitively and appropriately communicated to the residents of Thurrock.

By working with those communities through consultation, participation and involvement, improved outcomes can be achieved for residents in local communities. Locally, Thurrock Council is involved in a wide range of community engagement activities, across many services:-

- Summer community engagement days in town centres across the Borough
- Talking to residents at local community groups’ events such as the Healthy, Wealthy & Wise Road-shows, Community Forums, Thurrock Over Fifties Forum events, Older People’s Annual Conference

- Talking to residents during national campaign weeks, such as National Drugs Awareness Week, Child Safety Week, Domestic Abuse White Ribbon Campaign, Road Safety Campaigns
- Thurrock Council's BeSmart Team, Trading Standards Department, Drug & Alcohol Action Team, Road Safety Team, Community Protection Officers are just some of the departments involved in engaging with the community to reduce the fear of crime

Summary

Thurrock Council recognises the fundamental rights of all residents to live, grow, work and learn as part of a safe, responsible and inclusive community and will focus the work of community safety to achieve outcomes that meet those needs of our increasingly diverse communities.

We will work hard to ensure our community safety work takes full account of prevention, diversion, early intervention provision, support, education and or enforcement where necessary.

All Directorates of Thurrock Council will continue to work together with other partners, to address our commitment to create safer communities for everyone.

We will keep our four local priorities high on our agenda within our day-to-day business :

- Reducing the Fear of Crime and Promoting Public Reassurance
- Safe, Clean and Inviting Surroundings
- Reduce Health Inequalities
- Reduce Crime and the impact of Drugs and Anti-Social Behaviour



Finally, we will continue to place an even greater focus on tackling people's fear of crime concentrating on those things that worry people the most, and further increase our closer working with the communities of Thurrock to address their concerns.

Together with our partners, levels of crime in Thurrock have fallen significantly with the 19.5% target being exceeded by 5.5%.* It is our intention to continue to build on this success by implementing across the Council's departments, a wide range of initiatives to reduce crime, anti-social behaviour, and substance misuse, to work towards a stronger more cohesive community, and to address residents' perception and fear of crime.

APPENDIX 1

This Appendix provides a snapshot of just some of the work being undertaken by the various Directorates of Thurrock Council in addressing Community Safety.

SUSTAINABLE COMMUNITIES DIRECTORATE

Community Protection

Community Safety

- Working with other departments/partner agencies to develop and implement initiatives to address crime reduction, environmental crime, anti-social behaviour, drug, alcohol and other substance misuse and to promote crime prevention.
- Recent initiatives include: legal use of fireworks and penalties for non-compliance, bogus callers and doorstep crime, security awareness events, improved street lighting and environmental action team days
- Implementing an authority-wide approach to mainstreaming community safety (Section 17, Crime & Disorder Act 1998)
- Continued work to tackle the problem of HGV lorry parking, and its associated crimes, in the borough
- An over-arching role for Domestic Violence to ensure that all relevant departments of the Council, work closely to promote good practice and consistency of approach across the Council to address the prevalence of domestic violence
- The Thurrock Drug & Alcohol Action Team is a partnership combining representatives from the local authority, health, probation, the prison service and the voluntary sector. Working with service users and their families and friends, their work involves commissioning treatment services, as set out in the Thurrock DAAT annual treatment plan, that enable people with substance misuse-related problems, to overcome them and live healthy and crime-free lives
- Implementing a pilot Community Payback scheme in partnership with Probation, where offenders undertake unpaid work in the community, for the benefit of the community

Community Protection Officers (Anti-Social Behaviour and Environmental Enforcement)

A co-ordinated approach to Anti-Social Behaviour and Environmental Enforcement that:

- reduces incidents of Anti-social behaviour across the borough
- improves peoples' perceptions of ASB in the borough
- helps us to understand and address local concerns about ASB
- improves information sharing between agencies and departments
- targets problem areas for ASB and environmental damage
- will develop and implement robust innovative enforcement and preventative action
- support complainants during the process of investigation and any legal proceedings
- Enforcement relating to a wide range of council statutory responsibilities and duties under a wide range of legislation including, but not exclusively, Environmental Protection Act, Clean Neighbourhoods and Environment Act, Highways Act, Refuse Disposal Amenity Act, Crime & Disorder Act, Anti-Social Behaviour Act
- Promotes social responsibility, community cohesion and awareness of issues around environmental crime

- Provides a high profile, frontline, high visibility, proactive and reactive response to all aspects of environmental crime, incorporating anti-social behaviour and licensing
- Motorcycles, mopeds and scooters. Thurrock Council, working closely with Police colleagues investigate complaints about nuisance motorcycles, mopeds and scooters, and take action to reduce nuisance caused by motorcycles. Signs have recently been put on display in problem areas warning residents of the penalties
- Putting in place, when and where appropriate, an alcohol free zone (Designated Public Place Orders) to reduce street drinking

Licensing

Thurrock Council's Licensing Department operates to ensure that certain businesses in Thurrock operate within the law and have a licence to operate. Enforcement operations are also conducted by the team periodically.

Some examples are given below:

Alcohol Licenses (to ensure publicans and licensees operate legally)

Private Hire Vehicles (safer taxi's for residents)

Enforcement of sex establishments (to ensure that no unlicensed premises conduct business)

Enforcement of Animal licenses...(to ensure kennels operate legally and that the animals are not mistreated)

Sex shops and massage parlours (ensuring these establishments operate within the law and that staff are not exploited)

Motor Salvage (to ensure they are not operating illegally)

Gambling Licenses (to ensure that no illegal gambling takes place)

Entertainment Licenses (to ensure that those who organise and stage entertainment do so with an appropriate licence)

Environmental Health and Trading Standards

- Dealing with stray dogs
- Noise nuisance and the out of hours noise nuisance
- Advise traders on their legal responsibilities
- Investigate complaints concerning trading practices which may offend against the law
- Pursue breaches of criminal legislation through the Courts, where necessary
- Advise consumers about their legal rights
- Carrying out under-age Sales Test Purchasing project with young volunteers
- Advise consumers via Consumer Direct about their legal rights
- Advise traders about their legal responsibilities
- Make regular routine visits to trading premises to check on compliance with current law and check weighing and measuring equipment for accuracy
- Investigate complaints concerning trading practices which may offend against the law
- Monitor the marketplace for dangerous products and illegal trading methods
- When necessary, pursue breaches of criminal legislation through the Courts.
- Grant licences for the storage of petroleum spirit, explosives and poisons and ensure compliance with their conditions
- Advice to residents on their shopping rights

Civil Protection Service

To work with partners to secure the provision of effective and efficient emergency management arrangements to mitigate the effects of an emergency affecting the people, property or environment of Thurrock.

Street Services

Be Smart Campaign dealing with abandoned vehicles, flyposting, fly tipping, graffiti, litter and vandalism.

Thurrock Council ensures that all racist graffiti is removed within 24 hours

Strategic Planning

The Local Development Framework is part of a new development plan system introduced by the Planning and Compulsory Purchase Act 2004. Under this new legislation Structure Plans, Local Plans and Unitary Development Plans will be replaced by new types of development plan.

Strategic Planning, through the Local Development Framework ensure that the designing out of crime is given full consideration when considering any plans for development in the Borough.

APPENDIX 2

COMMUNITY WELLBEING DIRECTORATE

Housing

- Assist people experiencing, or fleeing, domestic violence
- Protection of council homes against burglary i.e. industry standard secure doors, windows etc.
- Door entry phone systems
- Concierge systems
- Crime prevention advice to tenants, i.e. always checking callers I.D.
- Housing offices close links with Community Protection Officers
- Sanctuary Scheme
- Private Housing Tenancy Relations Service - where private tenants are protected from unlawful eviction and harassment.
- Private Landlord -Tenant Service - where private tenants are protected from landlords who are not carrying out their responsibilities under the legislations. Improving housing standards will contribute to reducing health inequalities.
- Houses in Multiple Occupation - working with the fire service to ensure fire safety standards are in place to ensure suitability for occupation.

Adult Social Care

- Providing an Emergency Out-of-hours service
- Careline Service
- Links with Essex County Fire & Rescue Service on fire safety for vulnerable adults

- Links with Thurrock Women's Aid – for women experiencing domestic abuse
- Links with South Essex Rape & Incest Crisis Centre (SERICC) to tackle sexual violence
- Safeguarding Vulnerable Adults - Protecting vulnerable adults from physical abuse, financial abuse, emotional abuse, sexual abuse; from family, friends and other people known to them. Whilst adult Social Care can take no direct action in relation to rogue traders, bogus callers, burglary and hate crime, we work closely with other partners to try and reduce such incidents and support vulnerable adults who are the victims of such crime. This includes discrimination attacks because of race, gender, sexual orientation, or disability. If such attacks are perpetrated by someone closely associated with the victim, we will act under our Safeguarding Adults procedure (see link to website)
- Links with Department of Health and South West Essex NHS to ensure appropriate services are in place for vulnerable adults who may be experiencing abuse
- Close association with the voluntary sector and community groups assisting vulnerable adults
- Aids and Adaptations Team to assist adults who need specialist equipment in their homes to prevent accidents
- Safe sheltered housing facilities for adults, with warden-managed sites
- Assisting adults to more easily access services available to them
- Tackling health inequalities by improving peoples' perceptions of crime and striving to improve the quality of life for vulnerable adults by reducing crime, anti-social behaviour and substance misuse
- Contact and Connect information service for over 75's
- Supporting community forums in their work to support vulnerable people.
- Reducing health inequalities by encouraging people to take part in physical activities
- Free swimming for the over 60s to reduce health inequalities
- Creating safe cultural environments, particularly libraries
- Delivering the Community Cohesion Strategy

2009/2011

APPENDIX 3

CHILDREN EDUCATION & FAMILIES DIRECTORATES

- Implementing the Children & Young People's Plan
- Child protection – protecting children and young people from abuse
- Child Protection Day
- Safer Streets and play areas
- Improving secondary school attendance aiming to reduce opportunities for young people to become involved in crime, anti-social behaviour and substance misuse
- Working to the 'Every Child Matters' agenda, aiming to allow children and young people to 'stay safe'
- Close working with schools, families and voluntary sector groups to improve responses to bullying
- Continuous monitoring and evaluation of The Safer Schools Initiative in the Gateway Community College and investigation of mainstreaming to other schools
- Co-ordinating cross-agency initiatives to tackle the impact of road accidents
- Working towards targets set out in the Thurrock Young People's Substance Misuse Plan
- Contributing to targets set out in the Connexions LMC Plan, particularly to seek to reduce the number of young people not in education, employment or training
- Safeguarding Young People on the internet
- Range of Road Safety campaigns for young people such as "Think! Child Safety" and "Think! Teen"
- Referrals to Essex County Fire & Rescue Service to the successful Firebreak Scheme
- Anti-Bullying Week
- Walk to school week – encouraging healthy alternatives for getting to school and promoting road safety
- General safety awareness for young people through Crucial Crew initiative.



APPENDIX 4

CHIEF EXECUTIVE'S DIRECTORATE

Diversity

- Access to and development of links to our diverse communities through the Community Involvement Board, neighbourhood action panels, voluntary, religious and faith groups
- Working with our partners to provide a co-ordinated response to all types of hate crime and including outreach work
- Equality Impact Assessment process for all council policies, which gives consideration to hate crime issues where relevant

Marketing & Promotion

- Providing communications to the residents of Thurrock that give positive and transparent information when reporting or depicting community safety activity in the Borough

Corporate Improvement and Performance

- Including community safety considerations in all relevant corporate policies, and in risk management

Information Management

- Compliance with the legal and regulatory obligations for Data Protection, information sharing, information security and records management.



APPENDIX 5

RESOURCES DIRECTORATE

Legal

- Legal have an overall role to ensure that all Council departments comply with all relevant legislation, including Section 17 of the Crime & Disorder Act

Democratic Services

- Democratic Services' monitor all Cabinet, Council, and Overview & Scrutiny reports for community safety considerations

Corporate Finance

Policies and procedures in place to minimise the potential for fraud, and to ensure compliance with all relevant financial legislation that the the Council has a duty to comply with.

APPENDIX 6

STRATEGIC SERVICES PARTNERSHIP

Human Resources

- Human Resources have implemented a Domestic Abuse Policy to ensure that all Thurrock Council staff have support, advice and guidance if they are experiencing domestic abuse, the policy also covers procedures to deal with employees who may be perpetrators of domestic abuse

Engineering & Transport

Road Safety

- Road Safety Strategy
- Reduce dangerous parking in and around school areas through education and enforcement
- Safer journeys to school through initiatives such as the Walking Bus
- Continuing work to reduce adults and children, killed and seriously injured on our roads,
- Membership of the Essex Safety Camera Partnership
- Education, training and publicity to improve safety of vulnerable road users
- Jointly, with our Police partners, the enforcement of drink driving and speeding across Thurrock

Street Lighting

- Street lighting ensuring that areas are well-lit to deter any potential crimes and to support good quality CCTV images to assist securing convictions if crimes take place and to contribute to making residents feel safer at night when walking about

Transport

- Improved lighting at bus stops
- Future plans for improved lighting and cctv at key transport interchanges working with bus service providers and rail services for well-lit bus stops and stations, and for provision of CCTV at rail stations
- Safe management of passengers and freight to and from the region's international gateways

Property Services

- Industry standard security measures used on all property maintenance and refurbishments, and secure by design approaches on new builds

Facilities Services

- Security staff in place at the Civic Offices with a wide range of security duties, including access control to the premises and aiding staff who may be subject to aggressive or violent situations from a member of the public
- Ensuring all confidential waste is disposed of in accordance with relevant guidelines

Procurement

- Work with Children, Education and Families to give support to young people in construction related skills, reducing their 'idle' time and the risks for them becoming involved in either anti- social behaviour or crime
- Implement supplier awareness sessions including crimes in terms of waste, noise and non-disclosure of accounts and records

APPENDIX 7

Thurrock Council's Community Safety Strategy will be delivered through our Performance against a full range of Indicators as detailed below:-

NATIONAL TARGETS

PSA 23	Make Communities Safer
PSA 25	Reduce Harm Caused by Alcohol and Drugs

LAA 2007/2010 Reward Indicators

Serious Wounding Reduce wounding reports to the Police as measured by iQuanta

Domestic Violence

Repeat Victims Reduce proportion of victims experiencing repeat incidents of domestic violence

Sanctioned
Detections Increase proportion of domestic violence offences resulting in sanctioned detection.

LOCAL AREA AGREEMENT (LAA) Indicators 2008/2011 (Reward)

2008/2011

NI 20	Assault (with less serious injury)
NI 27	Understanding of local concerns about anti-social behaviour and crime by the local council and police.
NI 30	Reduce re-offending rate of Priority & Prolific Offenders (PPO's)
NI 47	Killed or seriously injured in Road Traffic Accidents

2009/2011

NI 16	Serious acquisitive crime rate
NI 20	Assault (with less serious injury)
NI 21	Dealing with local concerns about anti-social behaviour and crime by the local council and police
NI 30	Reduce re-offending rate of Priority & Prolific Offenders (PPO's)
NI 47	Killed or seriously injured in Road Traffic Accidents

LOCAL INDICATORS

Decrease the gap between wards for % of residents feeling safe day and night (LAA 2008)

NI 26 Specialist support to victims of a serious sexual offence

2009/2011

APPENDIX 7 cont.

RELATED NATIONAL INDICATORS 2008/2011 CHILDREN'S TRUST

NI 111	First time entrants to the Youth Justice System
NI 19	Rate of proven re-offending by young offenders
NI 43	Young people within Youth Justice System receiving a conviction in court who are sentenced to custody
NI 44	Ethnic composition of offenders on Youth Justice System disposal
NI 46	Young offenders access to suitable accommodation
NI 114	Rate of permanent exclusions from school
NI 115	Substance misuse by young people
NI 117	No of 16-18 year old who are NEET (Not in Education, Employment or Training)

NATIONAL INDICATORS WITHIN CRIME & DISORDER REDUCTION STRATEGY 2008/2011

NI 1	% of people who believe people from different backgrounds get on well together
NI 17	Perceptions of Anti-Social Behaviour (ASB)
NI 27	Understanding of local concerns about ASB and crime by Local Authority and Police
NI 22	Perceptions of parents taking responsibility for the behaviour of their children
NI 23	Perceptions that people in the area treat one another with respect and consideration
NI 24	Satisfaction with the way police and Local Authority dealt with ASB
NI 26	Specialist support to victims of a serious sexual offence
NI 32	Repeat incidences of domestic violence (MARAC)
NI 38	Drug related offending rate
NI 40	Number of drug users recorded as being in effective treatment
NI 41	Perceptions of drunk or rowdy behaviour as a problem
NI 42	Perceptions of drug use or drug dealing as a problem
NI 48	Number of children killed or seriously injured in road traffic accidents

RELATED NATIONAL AND LOCAL INDICATORS FOR SUSTAINABLE COMMUNITIES DIRECTORATE

NI 195	Improved street and environmental cleanliness – litter, detritus, graffiti, fly posting
NI 196	Improved street and environmental cleanliness – fly tipping Increase % of hazardous , harmful or dependant drinkers (> 18 yrs) successfully completing brief interventions – tier 2 To have in place 1 refuge place per 10,000 population To increase number of victims accessing the Sanctuary Scheme Multi-Agency domestic violence training to be conducted during year

2022/23

Monday to Friday
10.00am – 5.00pm



TH/005/LL

If you have any questions call

Telefononi nëse keni ndonjë pyetje (Albanian)

Skakel gerus met enige vrae (Afrikaans)

إذا كان لديك أية أسئلة اتصل بنا رقم

আসুন নি কিছুক প্রশ্ন জিজ্ঞাসা করুন। (Bengali)

倘若您有任何疑問，請撥打電話 (Cantonese)

اگر سوالی دارید لطفاً با ما تماس بگیرید (Dari)

اگر سوالی دارید از طریق تلفن با ما تماس بگیرید (Farsi)

यदि आपको कुछ पूछना हो तो कॉल करें (Hindi)

I nwae ajuju obula kpoo na igwe aji ekwuokwu (Igbo)

نەخشەر هەر ئۆسیاریکت هەموو تەکنە ئاوی ئۆتیبەن ئیروە بکەر (Kurdish)

که نامی پوښتنې لریږئ نوږئ نوږه څلگه ژوندک روهم (Pashto)

Jeśli masz jakieś pytania zadzwoń (Polish)

ਜੇ ਤੁਹਾਡੇ ਕੋਈ ਸਵਾਲ ਹਨ ਤਾਂ ਕਾਲ ਕਰੋ (Punjabi)

Dacă mai aveți întrebări vă rugăm să contactați (Romanian)

Si tienen alguna duda, llámenos (Spanish)

የተገባሪ ስራ ላይ ስለሌላ ጥያቄ ያለዎትን ለማግኘት ይግለጹልን። (Tigrinya)

اگر آپ کو کچھ پوچھنا ہو تو کال کریں (Urdu)

Nếu quý vị có bất kỳ câu hỏi nào, xin hãy gọi (Vietnamese)

'Bi o ba ni ibere kankan pe wa lori ero ibanisoro' (Yoruba).

For Large Print or Braille phone

01375 652472

TH/005/LL

