

Thurrock Community Safety Partnership:

Making Thurrock Safer

**A Crime and Disorder Reduction
Partnership**



Strategy 2008/11

www.shapingthurrock.org.uk/safer

Making Thurrock Safer

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1.0 Welcome

Thurrock Community Safety Partnership: Making Thurrock Safer

Welcome to Thurrock's Community Safety Partnership Delivering Safer Communities strategy. This strategic plan will cover the period April 2008 to March 2011. It has been based on 4 strategic aims, which were identified by the Partnerships strategic assessment¹ and Community consultation².

This strategic plan has been developed by Thurrock's Community Safety Partnership (formerly the Safer Thurrock Partnership), comprising of Essex Police, Thurrock Council, Essex County Fire and Rescue Service, SW Essex Primary Care Trust, Essex Probation, Essex Fire Authority, Essex Police Authority, the Voluntary sector and Community representatives.

The Thurrock Community Safety Partnership is a programme board of Thurrock's Local Strategic Partnership (LSP) and exists to bring co-ordination and focus to the work of the Local Authority, the Police and many other partners in their combined efforts to make Thurrock a safe place to live, work and visit.

1.1 Forewords

Graham Carey, Chair of Thurrock Community Safety Partnership

The Thurrock Community Safety Partnership is obliged to publish a Strategy for the next 3 years community safety programme, covering years 2008 to 2011. This is our Strategy. We have enjoyed considerable success in reducing core crime over the period 2005 – 2008 and we hope to be even more successful in the years ahead.

This Strategy has been written following our first review of crime and disorder across the Borough of Thurrock (Strategic Assessment 2008). The findings of the strategic assessment were discussed with key individuals from both the community and local partners and also were discussed at a public forum in February 2008.

As a result of those discussions and after taking into account the requirements of Government and a number of other strategic plans for the Borough, we have produced this strategy in which we outline our programme of work for the three years ahead.

The detail within the strategy may well change; all plans are subject to change, however the thrust of the plan will remain the same: *to make Thurrock safer*, and the 4 strategic aims within the Strategy will not change.

- Reduce the number of incidents of crime, anti-social behaviour and disorder.
- To bring extra support and protection to the vulnerable.
- To reduce death and serious injury through accidents and fires.
- To create a safe community by promoting tolerance and good citizenship.

Much of the work of the Partnership will be focused around recorded crime and that is understandable. Government places Thurrock alongside 14 other comparable areas from across England and these 15 areas make up a family of most similar crime and disorder areas. It is within this family that our relative performance is

¹ March 2008

² Oct 2006

monitored and measured. In terms of recorded crime, we intend to pay particular attention to those categories of crime in which we experience a higher or much higher level of crime than is average among our family.

Much as reducing crime is obviously important, it is anti social behaviour and other disorderly behaviour in public that causes most concern to those who live and work in Thurrock. The strategy recognises this and acknowledges that we need to find a better response to public concerns about ASB. We need to better understand ASB and its impact across the Borough and we need to be seen to be taking firm action against those few people who persistently cause problems in their local areas.

The strategy also recognises that the Partnership needs to bring extra support to certain individuals and certain sections or groups within our community who are particularly vulnerable to crime, abuse or exploitation.

The reduction of death and injury caused through accidents on the roads, and the continuing programme to reduce fires across the Borough also remain key features of our programme of work.

Finally the strategy aims to support and assist programmes and projects that help bring about increased community safety through the promotion of tolerance and good citizenship across the Borough. Much of this work will be supporting educational programmes in schools and colleges.

This strategy is a statement of intent. It outlines what we want to achieve and in some areas it also details how we are going to achieve it. For our part the Partnership believes that if we drive through this programme of work with the enthusiasm and commitment shown by the partner agencies involved over the last 3 years, there is every reason to believe that we can make a significant difference to the lives of the people who live and work in Thurrock. That difference ought to result in making Thurrock safer.

It is for the public of Thurrock and in particular for the representatives of the different and varied communities within the Borough to hold us to account for delivering our commitment. We will hold a public meeting once a year to discuss our progress and we will publish the minutes of our meetings on our Website.

Thurrock is not a dangerous place to live or work. Police recorded crime is reducing year on year and compared to many areas of the UK anti-social behaviour is not that widespread. Nevertheless when crime or anti social behaviour impacts directly upon individuals, families or communities, most people are not interested in the "bigger picture". People want to feel safe, people want to be listened to and people want the responsible authorities to take prompt and decisive action against those who offend or cause a nuisance. So do we. Together we can make a difference and together we can make Thurrock safer.

Chief Inspector Alan Cotgrove, District Commander, Essex Police

I am pleased to be involved in a partnership strategy that will take us to a new level of agencies working smarter together, for the benefit of the district. This is a time of significant change where the community have a real opportunity to influence and support the activities that the partnership strives to achieve. The results of recent years have shown what we can do, and together we must continue to improve the quality of life and well being of all our communities. This is also a time of great demand and challenges on all of us and we must be prepared to take on board the views of all ages so we understand and support activities and needs

Councillor Ben Maney, Portfolio Holder for Public Protection

Making Thurrock safer is a priority for the Council and one, which we know, is shared by our partners and the community. This strategy explains how we will deliver on this priority and achieve our ambitions to make Thurrock safer and to make Thurrock feel safer.

The Local Authority is committed to playing our part in making Thurrock safe, in particular, through addressing anti-social behaviour, and our work with residents to both raise awareness of crime, provide support and to carry out enforcement where necessary. Through our cleaner greener agenda, we will address signal crime (e.g. graffiti, abandoned vehicles) which improves the perception of the area and reduces people's fear of crime. Also, working with our partners, we will strive to create greater community cohesion and will take steps to tackle discrimination and hate crime, with the aim of promoting Thurrock as a place of choice for people to live and work in.

John Peters, Chair of the Community Involvement Board

I would like to express my thanks to the Thurrock Community Safety Partnership for their efforts in bringing together this new strategy for the next three years. Not only did it involve members of the community and voluntary sectors in the making but also seeks to address the issues that are high on their agenda as it recognises their perceptions of what is actually happening in our Borough in regard to crime and disorder.

The paper also reflects the need to recognise that our Borough is in a process of continued growth and therefore links effectively with other strategic plans, particularly that for Sustainable Communities, to ensure that policing is able to appropriately respond and adjust to crime. I look forward to Thurrock becoming a safer place to live in as the plan becomes a reality.

2.0 Introduction

2.1 Crime and Disorder Act 1998

The Crime and Disorder Act 1998 places a joint responsibility on responsible authorities to work together and with other agencies within their local community to tackle crime and disorder including the misuse of drugs.

The purpose of this plan is to form the basis for the partnership to ensure delivery of services that meet the needs of the community of Thurrock. It will also enable individual partnership members to understand their respective roles in supporting delivery across a range of services and to share appropriate information between agencies.

2.2 Links to other Local strategies/plans

2.2.1 Sustainable Communities Strategy

Our Vision

Thurrock will be the location of choice - a place where people thrive and prosper; where you can access services that will make a difference; and where development is sustainable and supports our new and existing communities as they grow.

Achieving Our Vision

To progress the journey towards our vision there are three cross-cutting themes:

- A Place where People Thrive;
- Services that Make a Difference; and,
- Development that Supports New and Existing Communities.

Thurrocks Community Safety Partnership, as a programme board of the LSP, will be a key driver in delivering the following strategic objectives within the Sustainable Community Strategy:

(SO2) We will create a safe environment where surroundings are clean and inviting, where Thurrock residents and workers will choose to locate themselves.

(SO7) We will reduce crime and the impact of drugs and anti-social behaviour.

2.2.2 Local Area Agreement (LAA)

The LAA sets out the priorities for the local area for the three years 2007/10, together with sustainable improvements for:

- Children & Young People;
- Safer and Stronger Communities;
- Healthier Communities and Older people; and,
- Economic Development and enterprise.

Thurrock's Community Safety Partnership will deliver on Safer Communities

3.0 Executive Summary

In the development of the Crime and Disorder Strategy for Thurrock for 2008/11 it was identified that there was a clear need to raise the profile of the Safer Thurrock Partnership and to raise the work it does in delivering the Crime & Disorder Agenda. The Partnership has been rebranded for the next three years as Thurrock's Community Safety Partnership (CSP). This also encapsulates the broader remit that the Partnership now has towards community safety as a whole.

3.1 Local priorities

The new plan will concentrate on the national priorities;³ serious sexual crime, violent crime (including domestic violence, robbery of personal property and racially aggravated offences) and acquisitive crime (including vehicle crime and burglary). Theft from vehicle accounts for the majority of Thurrock's crime problem. Locally we have also identified the need to concentrate on criminal damage, distraction burglary (bogus callers), fraud, deception, and shoplifting.

3.2 Community concerns

80% of local respondents list "preventing crime" as one of their priorities⁴. Crime, for many people, appears to be a wide range of incidents, events, perceptions and even feelings. Local residents feel that crime and Anti-Social Behaviour (ASB) is still a big problem in Thurrock. The survey also identified the need to increase communication across and within communities.

³ As defined within the new Public Service Agreements (PSA) Oct 2007

⁴ Community consultation October 2006

Local people want to feel safe in their homes, walking to and from their homes, while travelling on public transport and while going about their daily lives. Local people feel that neither the police nor other agencies respond when they are called and they believe that their issues are not considered important enough to merit a response.

The message for the Partnership is that although crime has fallen, people do not feel safer. The new plan has been designed to focus on those things that worry people the most and working more closely with residents.

3.3 Vision statement – *Making Thurrock Safer*

The overall vision is to make Thurrock a safer place to live, work in and visit.

The long-term strategic priorities of the CSP are to;

1. Reduce the number of incidents of crime, anti-social behaviour and disorder;
2. To bring extra support and protection to the vulnerable;
3. To reduce death and serious injury through accidents and fires
4. To create a safe community by promoting tolerance and good citizenship

3.4 Engaging with the community

This document is a key document through which to communicate with local residents and will be published both in full and summary form to demonstrate visible and constructive accountability for delivery of this plan to the local community.

This plan also aims to enable the community of Thurrock to be better informed and actively engaged in crime and disorder matters.

3.5 Strategic assessment Feb 2008 - Key Findings

Thurrock is a safe place to live and work, as is most of the south east and east of England. Much as we are keen to stress that community safety is a broad concept and includes much more than crime, the headlines tend to focus on crime.

Thurrock's overall performance is skewed by its figures on autocrime. We experience about 3,400 offences a year and much of the problem is centred on clearly identifiable hotspots. A substantial reduction in autocrime is required to improve our overall performance. To do so we may need to invest to make Thurrock, and the west of Thurrock in particular, a much less attractive place for criminals to commit crime.

There are other categories of crime in which we fare relatively badly among our family of Crime and Disorder Reduction Partnerships (CDRP). Most noticeably are crimes of burglaries of sheds, garages, shops etc; street robbery; racially aggravated crime, fraud and deception. The other numerically significant categories of crime are crimes of violence and criminal damage.

The Partnership does need to focus attention on anti social behaviour. We need quality and useable data on anti-social behaviour and in particular we need to improve our understanding and better deal with the links between real ASB, perceptions of ASB, fear of crime and what may be a lack of confidence in the police and local authority to deal with such matters.

The partnership also recognises the need to improve on information exchange and working relationships between a range of agencies and partners. In particular, in the development of the strategic assessment a gap in data from the PCT & East of England Ambulance Service was identified. Data is still required around Accident & Emergency visits, especially related to assaults and substance misuse, and unexplained injuries to the young and the elderly; threats or assaults to staff & ambulance crew. There is also a lack of data noted from British Transport Police, the Port of Tilbury, Post office data - pertaining to fraud, and around incidents in the home.

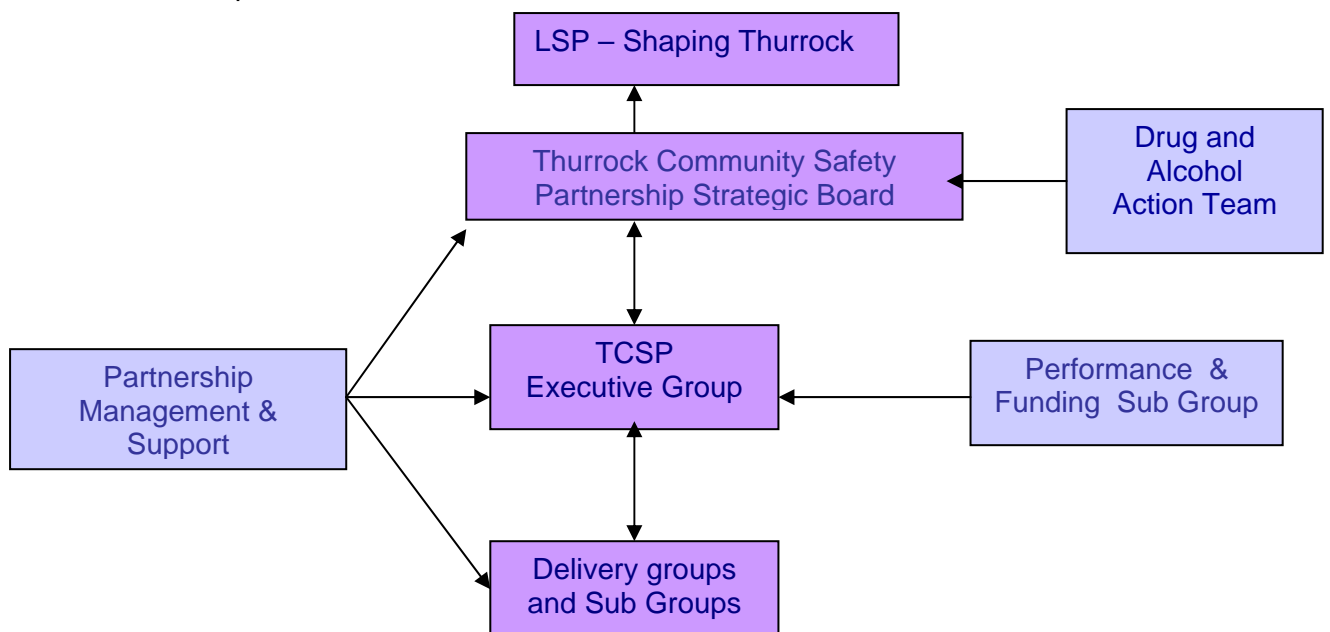
In addition there are currently no links to businesses and crime, with the exception of Lakeside.

Gaps in local provision have been highlighted in the following areas:

- Youth crime prevention activities
- Multi agency approach to ASB
- Outreach work, third party reporting provision and advice lines
- Joined up surveillance strategy (CCTV, ANPR)
- Sexual violence victim care
- Positive media strategy
- Education programmes on domestic abuse, hate crime, & sexual violence
- Engagement with the business sector

3.5 Structure to deliver

The Police Superintendent for Partnerships within the South West of Essex, currently chairs the Partnership. This will be reviewed annually. See *Appendix 1* for detailed structure of the CSP, *Appendix 2* for partnership terms of reference and membership



Our planned programme of work See Appendix 3 for links to individual action plans

4.0 SP 1 To reduce incidents of crime, disorder and ASB

To achieve this aim we will develop action plans and implement coordinated piece of work around the following:

4.1 Reduce Crime

What we will do:	Why we need to do this:	How we will achieve this:	Responsible Group
Reduce vehicle crime	Highest vehicle crime in Essex and our Most Similar Family (MSF)	Working group to identify key areas and implement initiatives including HGV's and motorcycle nuisance	Autocrime
Reduce business crime	Promote Thurrock as a thriving business opportunity and link to local businesses	Through development of a business crime forum	Community Safety Manager - EP
Reduce burglary	13/15 in MSF for distraction burglaries	Implementing crime reduction initiatives including working with other agencies in relation to bogus callers	Acquisitive
Reduce fraud and deception	Thurrock has been highlighted nationally as a hot spot for this type of crime	Identify and run campaigns to raise awareness	Acquisitive
Concentrate on reducing crime in identified hot spot areas	Tackling key wards will have a greater overall impact on the local community	Establish geographical group and improve information sharing across agencies	Community Safety Manager - EP
Review current surveillance	To make it less appealing for offenders to commit crime and assist with identifying those responsible	Develop a joined up surveillance strategy (Automatic Number Plate Recognition (ANPR), Closed Circuit Television (CCTV))	Acquisitive, Community Safety Manager TBC, lead
Prevent crime through target hardening	Improve peoples feelings of safety	Forge links between Thames Gateway Development Corporation (TGDC) and CSP	Acquisitive
Reduce signal crime	Signal crime has a negative impact on the fear of crime, and indicates a lack of community cohesion	Ongoing development of initiatives focused on reducing graffiti	Acquisitive

4.2 Reduce Anti-Social Behaviour (ASB)

What we will do:	Why we need to do this:	How we will achieve this:	Responsible Group
Understand and address local concerns about ASB	To enable resources to be coordinated and targeted appropriately	Establish robust multi-agency tasking meetings for ASB and work with the community through Neighbourhood action panels (Naps) and Joint Action Groups (Jags) to address local issues	Community Safety Action Group
Reduce incidents of ASB across the Borough	Alleviate the distress caused to residents	Work with partners to co-ordinate enforcement and prevention activity against anti-social and other nuisance behaviour. Develop & implement sanctions appropriately & support programme for perpetrators receiving contracts	CSAG
Target problem areas for ASB and environmental damage	Improve peoples feelings of safety	Work with partners to coordinate joined up responses to ASB, including programme of Environmental Action Team Days (EAT)	Geographical focus group
Develop and implement robust enforcement and preventative action for perpetrators	Hold perpetrators of ASB to account and to take responsibility for their actions	Review policies and procedures on use of ASB sanctions and support programmes to ensure consistency of approach across agencies	CSAG
Improve peoples perceptions of ASB in Thurrock	Residents believe that ASB is a significant problem for Thurrock, in particular youth nuisance	Develop ASB publicity strategy and closer links to communities following up with feedback on actions taken.	CSAG and communication
Improve information sharing across agencies	To identify hot spot locations, individuals and families	Ensure collection, collation and analysis of multi-agency data	CSAG

5.0 SP 2 To bring extra support and protection to the vulnerable

We will continue to address the needs of vulnerable members of our community through our domestic abuse and sexual violence action plans. We need to develop a young people's action plan in conjunction with the Children's Trust to minimise the risk to young people of either becoming victims or offenders. We need to continue to address the needs of those with alcohol and drug problems. We will develop links with the mental health partnership, learning disabilities and safeguarding adults

To achieve this aim we will develop action plans and implement coordinated pieces of work around the following:

5.1 Domestic Abuse:

What we will do:	Why we need to do this:	How we will achieve this:	Responsible Group
Increase reporting of Domestic Abuse	Domestic abuse is an under reported crime	Raise awareness of domestic Abuse and promote service provision	Domestic Abuse
Increase detections and hold those responsible accountable for their actions	Increase the safety of victims of domestic abuse and their children	Develop advocacy and support services including outreach work	Domestic Abuse
Provide a coordinated response to Domestic Abuse	Improve satisfaction with the support victims receive	Work with partners to coordinate a joined up response to domestic abuse	Domestic Abuse
Reduce incidences of repeat victimisation	Increase the safety of victims of domestic abuse and their children	Hold perpetrators accountable	Domestic Abuse
Provide equal access support for victims	Safeguard vulnerable adults	Establish links to vulnerable adult groups to identify issues and appropriate responses	Community Safety Manager - TBC

5.2 Young People:

Overarching objectives:

- Reduce the risk of young people becoming victims
- Prevent young people from committing crime
- Deter young people from becoming high risk young offenders
- Promote positive image of young people

What we will do:	Why we need to do this:	How we will achieve this:	Responsible Group
Reduce no. of young people who are victims of crime	Need to safeguard our young people from crime, in particular violent	Promote the use of facilities to report crime, including crime stopper campaigns, to identify the issues and implement actions	Youth Crime
Reduce risk of accidents to young people	Safeguard our young people from preventable accidents	Expand programmes of education e.g. crucial crew, road runners, young fire setters and develop links to Network Rail	Road & Safety
Reduce 1 st time entrants to Youth Offending Service (YOS)	Prevent young people from entering a life of crime	Engaging with young people through Youth Inclusion Support Programme (YISP), programme of mentoring, sessional work, and ongoing review of diversionary activities e.g. positive futures, Essex Association of Boys Club (EABC), firebreak	Youth Crime
Reduce no. of young people re-offending	Identify those at risk at an earlier stage, and provide appropriate interventions	Set up prevent & deter group to focus on 20 most vulnerable	Prevent & deter
Address substance misuse issues for young people	Substance misuse, in particular alcohol is identified as an issue for many young offenders	Through implementation of the High Risk Behaviour Action plans and partnership working with the children trust members.	DAAT / CSAG
Reduce truancy/persistent absentee levels and reduce fixed term exclusions	Primary risk indicator within YOS for youth offending	Target attendance of persistent absences and increase use of truancy sweeps. Increase provision of behaviour support to schools to support inclusion.	NIROFTE
Target geographical hot spots for youth nuisance	Surveys indicate peoples greatest fear is youth nuisance	Implement Multi Agency Group Preventative Intervention Experience (MAGPIE) in hot spot areas	Geo
Improve % of young people in employment training or education	Only 56% of YP within YOS currently in education, training or employment	Through implementation and monitoring of a tracking service for all young people known to YOS who are still in education with Connexions Personnel Advisors targeting individuals for guidance, opportunity awareness and placement purposes.	

5.3 Older People:

What we will do:	Why we need to do this:	How we will achieve this:	Responsible Group
Identify concerns of older people and put actions in place to address	Older people have a higher fear of crime and are more at risk of certain crimes	By linking into the Healthier Communities Board	Vulnerable adult crime forum
Reduce bogus callers	Bogus callers prey on the vulnerable	Work with trading standards to promote crime prevention	Acquisitive crime
Increase older peoples safety	Need to safeguard our older people from crime and accidents	Look to promote message through a variety of public information publications and engagement events	Communications

5.4 Sexual Violence:

What we will do:	Why we need to do this:	How we will achieve this:	Responsible Group
Increase reporting of Sexual Violence	Reporting of Sexual violence is higher to voluntary sector than the Police and is believed to be under reported	Raise awareness of sexual violence and promote service provision	Sexual Violence
Increase detections and hold those responsible accountable for their actions	Increase the safety of victims of sexual violence	Develop advocacy and support services	Sexual Violence
Provide specialist support to victims	Improve satisfaction with the support victims receive	Work with partners to coordinate a joined up response to sexual violence	Sexual Violence
Protect children from sexual exploitation	Safeguard our children and young people	Raise awareness of on line exploitation through training provided by CEOPs	Sexual Violence
Identify needs of vulnerable adults	Safeguard vulnerable adults	Establish links to vulnerable adult groups to identify issues and appropriate responses	Community Safety Manager - TBC

5.5 Offender management:

What we will do:	Why we need to do this:	How we will achieve this:	Responsible Group
Review set up of PPO scheme (catch & convict; rehabilitate & resettle)	Gaps in action planning for offenders have been identified	Implement recommendations from PPO review as appropriate	Offender management
Implement prevent & deter (P & D) strand of PPO's	Reduce Young People becoming prolific offenders	Identify young people at risk of becoming prolific offenders through the Youth Offending Service (YOS)	Prevent & Deter
Improve information sharing amongst relevant agencies	By working together we can have a greater impact	Each agency will be required to produce regular reports on the interaction with the relevant PPO	PPO Prevent & Deter
Reduce offending of PPO's under supervision	Low % of offenders account for high % of crime	Detail action planning around 7 strands for each PPO, including development of multi agency panels	PPO
Reduce substance misuse amongst PPOs including P & D	60% of PPOs identified as substance misuse issue	Closer integration of DIP, Police and Probation to tackle Prolific offenders	Offender management
Ensure PPO's & young people at risk have appropriate accommodation	14% of young offenders have inappropriate accommodation 45% of PPOs identified as having accommodation issues	Through working with supporting people and local specialist housing associations	Offender management
Target key individuals who impact on all agencies	This would have greatest impact on hot spot wards & ASB	Identify problem families and target support appropriately across agencies	Geo

5.6 Substance Misuse

Through the Thurrock DAAT (drug and alcohol action team) the partnership will deliver on the following objectives:

- Increase the number of clients misusing drugs and/or alcohol into treatment, especially from black and minority ethnic groups
- Increase the number of clients entering treatment through the Drugs Intervention Programme (DIP)
- Increase the numbers retained in effective treatment
- Maintain the effective involvement of service users and former service users in the provision of treatment services
- Maintain the effective involvement of friends and families of service users in the provision of treatment services
- Strengthen the transitional links between service provision for young people and adult treatment services
- Closer integration of DIP, Police and Probation to tackle Prolific offenders
- Increase by 30% the number of hazardous, harmful or dependant drinkers (adults aged over 18) successfully completing brief interventions (Tier 2)

6.0 SP 3 To reduce death and injury caused through accidents and fires

In order to address this overarching strategic aim the Partnership, through its road and fire safety strategic group, will develop an action plan around the following objectives:

- To create greater and smarter links between agencies in order to target vulnerable adult referrals to Essex County Fire & Rescue Service (ECFRS), in particular from adult social care
- To continue with road safety prevention & education campaigns aimed at schools and parents
- To reduce road vehicle accidents through prevention and education campaigns aimed at 17- 25 year olds
- To work with young people at risk through ECFRS fire education programmes
- To develop or adapt existing road safety programmes to target young people displaying risk taking behaviour
- To work with the development corporation and highways to reduce risk through design and prevention
- To improve links to civil protection to include what people should do to prevent and protect themselves

7.0 SP 4 To create a safe community by promoting tolerance and good citizenship

Initially through implementation of these actions we would expect to see an increase in the reporting of hate crimes as more people come forward. This will then be followed up with improved detections and convictions.

We will need to establish a method of measuring victim satisfaction with the support they receive

To achieve this aim we will develop action plans and implement coordinated piece of work around the following:

What we will do:	Why we need to do this:	How we will achieve this:	Responsible Group
Promote inclusion	Residents perceive people not treating each other with respect is a concern in Thurrock	Develop community cohesion strategy	Promote Tolerance with Shaping Thurrock
Understand and address local concerns about hate crime	To enable resources to be coordinated and targeted appropriately	Access and develop links to the community through Community Involvement Board, neighbourhood action panels, voluntary, religious and faith groups	Promote tolerance
Increase reporting of Hate crime	Hate crime has a detrimental impact on communities and individuals and there is a lack of confidence within some communities to report this type of crime	Raise awareness of hate crime by undertaking public information and publicity campaigns to promote services and build confidence within communities	Promote Tolerance
Provide a coordinated response to Hate Crime	Improve the safety of residents and user satisfaction with the response	Work with partners to coordinate a joined up response to hate crime including outreach work	Promote Tolerance
Reduce repeat victimisation	Prevent users from sustained or ongoing distress	Hold perpetrators accountable, improve prosecutions and develop early intervention and prevention strategies	Promote Tolerance
Improve information sharing across agencies	To identify hot spot locations and individuals and take action	Ensure collection, collation and analysis of multi-agency data	Promote Tolerance

8.0 Community Engagement

We will seek to work with the community to address local concerns and increase people's feelings of safety through delivery of the following:

Objectives

- Establish the identity and role of the Partnership to the local community
- To provide coherent and consistent messages on crime prevention and community safety
- Promote successful initiatives achieved by the Partnership
- Reach vulnerable groups
- Promote Partnership working through two way dialogue with the community
- Evaluate effectiveness by monitoring local media coverage and surveys
- Seek feedback from the public, and use to make informed decisions
- Improve internal communication with key stakeholders

Actions we will take

We will achieve this through the following actions:

1. Continue with a programme of hosting community engagement events
2. Promote the partnership at events, roadshows, and by obtaining recognition through awards
3. Continue to promote personal safety e.g. personal alarms
4. Conduct local surveys, evaluate, publish and act on results
5. Publication of "Safer Thurrock" newsletter
6. Maintenance of our web site www.shapingthurrock.org.uk/safer
7. Implement campaigns to raise awareness of crime prevention
8. Host an annual public meeting
9. Contribute to a young peoples communication strategy.

9.0 Monitoring

9.1 Performance reporting mechanism

The Strategic Board will receive a quarterly report on progress against targets, which will be set throughout the life of this strategy. The Board will be accountable to the Local Strategic Partnership (LSP) for performance and will report quarterly, by exception, to them.

In relation to safeguarding young people, areas of this strategy will be subject to scrutiny by the statutory body of the Local Safeguarding Children Board and the Partnership will have a responsibility to report on targets as set by the Board.

The Executive Group of the Partnership has taken responsibility for the Performance Management of the partnership. They will ensure that co-ordination and proper reporting mechanisms are in place to support the structure overall, in particular the delivery groups.

The funding group's remit has been expanded to provide scrutiny of performance.

The Partnership Manager has responsibility for production of performance reports to all groups.

9.2 Performance targets

Performance targets have been set around the new Community Public Service Agreements (PSA's) in particular with reference to:

PSA 23 Make Communities Safer

PSA 25 Reduce the Harm Caused by Alcohol and Drugs

PSA 16 Increase the proportion of socially excluded adults in settled accommodation and employment, education or training

PSA 14 Increase the number of children and young people on the path to success (linked to prevent and deter)

See Appendix 4 for detailed performance management indicators

9.3 Review

This is a 3-year strategic plan up to March 2011. Action plans will be updated on an ongoing basis and fully refreshed and published on the web site annually

9.4 Equality and Diversity

All action plans will be assessed through the Local Authority Equality Impact Assessment process.

This strategy will also be subject to an EIA.

10.0 Resources

10.1 Funding

We are funded through the Area Based Grant with local funding from our partners. The CSP invites funding requests from all organisations provided that benefits will be delivered against our strategic priorities.

See *Appendix 5* for funding process for 2008/09

10.2 Human Resources

The Partnership employs two members of staff – Partnership Manager and Partnership Support Officer who have accountability for the coordination and smooth running of the Partnership.

The Community Safety teams within Thurrock Council, Thurrock Police, and Essex Fire and Rescue Service contribute greatly to the resourcing of the Partnership.

11.0 Managing the Uncertain (risk management)

All plans are subject to change and undoubtedly events and circumstances will force us to make changes in the future. In order to minimise the damage that such change can bring about, the Community Safety Partnership will establish and maintain a Risk Management Regime. We will try to identify those areas of uncertainty and of risk that will or may impact upon our ability to deliver against our plan. We will wherever possible try to mitigate, minimise or eliminate risk and uncertainty. Risk management will operate throughout the Partnership and the Strategic Board will undertake a high level review twice a year as a minimum.

12.0 Contact details

Organisations & communities can become involved through community forums, NAPs, attending engagement days, receiving weekly crime news, and being involved with delivery groups.

To find out more contact us via:

E-mail us at: safer.thurrock@Thurrock.gov.uk

Visit us at: www.shapingthurrock.org.uk/safer

Or phone us on:

Community Safety Partnership: 01375 652301

Thurrock Council: 01375 390000

Thurrock Police: 0300 333 4444

13.0 Acknowledgements

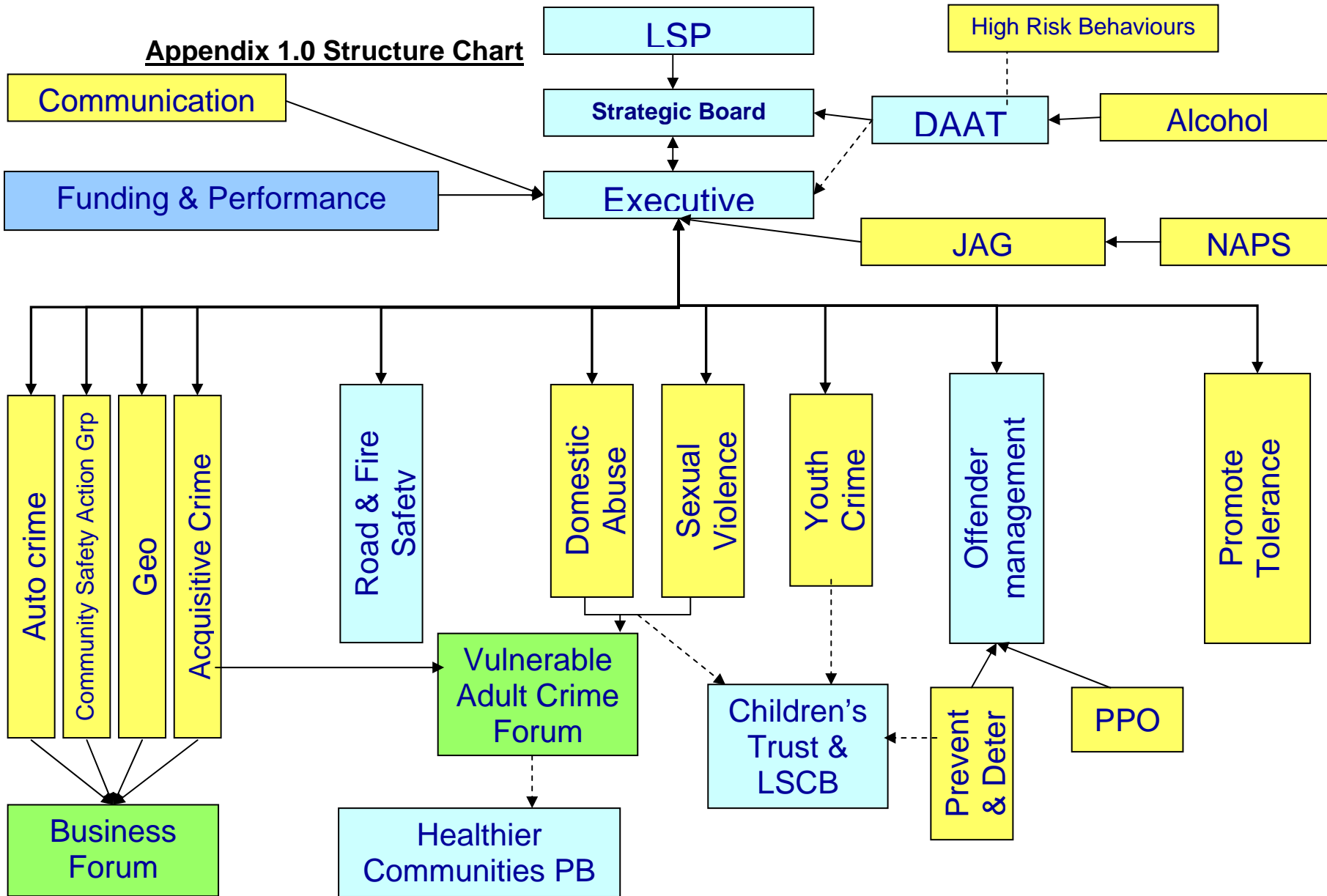
With acknowledgement and thanks to the following contributors to this strategy:

Chair of Thurrock Community Safety Partnership
Community Safety, Essex Fire and Rescue service
Community Safety Manager Essex Police
Community Safety Partnership Manager
Delivery group chairs
Joint Commissioning Manager, Thurrock DAAT
Principal Operations Manager Thurrock Council

14.0 Appendices

1. Structure chart
2. Partnership terms of reference and membership
3. Action plans – These will be published within the web site:
 - a. Domestic Abuse – in development
 - b. Hate crime – in development
 - c. Sexual Violence – *link to web page*
 - d. Drug & Alcohol - in development
 - e. Acquisitive - in development
 - f. Autocrime - *link to web page*
 - g. PPO – *link to web page*
 - h. Youth crime - in development
 - i. ASB - *link to web page*
 - j. Communication - *link to web page*
 - k. Geo - in development
 - l. Business forum - in development
4. Performance management indicators
5. Funding processes

Appendix 1.0 Structure Chart



Making Thurrock Safer

Appendix 2.0 Partnership terms of reference

Thurrock Community Safety Partnership Strategic Board

Terms of Reference April 2008

Mission Statement

Making Thurrock Safer

Key Strategic Aims of TCSP

The Community Safety Partnership exists to build and maintain relationships across the Borough so that those involved in community safety in its widest sense can support each other in the shared pursuit of our strategic aims.

For the period 08-11 in particular

- To reduce incidents of crime, anti-social behaviour and disorder
- To bring extra support and protection for the vulnerable
- To reduce death and injury caused through accidents and fires
- To create a safe community by promoting tolerance and good citizenship

The Thurrock Community Safety Partnership will:

- Be accountable to the LSP for delivery of the Safer Communities' agenda
- Be accountable for delivery of the National Drug and Alcohol Strategy at a local level
- Be accountable to the Local Safeguarding Children Board for the delivery of the safeguarding agenda within the CSP programme of work
- Be accountable for the management of the persistent and prolific offender scheme
- Be accountable for the delivery of the safer element of the Local Area Agreement and will support others in delivering their objectives
- Be accountable for Safer Stronger Communities fund within the LSP and any LPSA reward money allocated to the CSP
- Be accountable for the delivery of strategic objectives 2 and 7 of the Sustainable Community Strategy

Terms of Reference

Chair:

The chair will be the local Police Superintendent for Partnerships.

Vice chair will be the Local Authority Director with responsibility for Public Protection.

The chair will be reviewed annually.

The Board will meet 4 times a year (June, September, December, March)

Quorum for decision making will be set at 50% of membership, plus one

Making Thurrock Safer

To deliver these objectives the Strategic Board will:

- Shape, refine and drive the strategic aims of the Community Safety Partnership.
- Provide regular performance reports to the LSP and take remedial action where necessary.
- Agree a programme of work for the period 2008 - 2011 to deliver its strategic aims and meet Government targets.
- Agree, support and periodically review the structure of the CSP to ensure that it is best suited to delivery of its strategic aims
- Agree the funding plans of the CSP Executive
- Ensure that the partnership is appropriately resourced at all levels

Membership

Membership of the Community Safety Partnership Strategic Board is as follows:

Statutory members:

- Essex Police: Partnership Superintendent and District Commander
- Local Authority: Director with responsibility for Community Safety and Head of Service; Public Protection
- SW Essex PCT: Director of Public Health
- Essex County Fire & Rescue Service: Community Commander.
- Probation Service: Assistant Chief Probation Officer
- Essex Police Authority
- Local Councillor: portfolio holder for Community Safety

Invited membership may vary with need but the following roles are considered of key importance:

- Member of Community Involvement Board
- Essex Fire Authority
- Essex East of England Ambulance Service
- Representative of Thurrock Businesses
- Lakeside management
- Local Strategic Partnership Director
- Chair of the Executive Group
- Accountable Head of Service for DAAT
- Children Education & Families
- Representative of the voluntary sector

Ex-officio

Essex Police; Community Safety Manager, Partnership Manager and Support Officer

Roles & Responsibilities

- Ensure that recommendations and concerns from the Executive Group are appropriately dealt with or referred to the LSP if necessary
- Ensure that the Government's 6 hallmarks of partnership working are embedded within the CSP
- Ensure that reporting procedures are timely and accurate
- Ensure that performance is monitored rigorously and challenged where necessary

- Ensure that funded projects are overseen to ensure timely delivery of Outcomes
- Ensure that the management of risk is conducted appropriately throughout the CSP
- Ensure that resource allocation is reviewed regularly and challenged when appropriate
- Ensure that the Partnership complies with the equality standards, including gender duty
- Ensure that each Delivery Group is supported and mentored if considered appropriate

Appendix 3.0 Action plans

Refer to web site for links

Appendix 4.0 Performance Management Indicators

Strategy	Indicator	Baseline	Owner	Frequency reporting
LAA 2007/10 Reward	Reduce wounding reports to the police as measured by IQuanta	1488 10.15 (06/07)		Monthly
	Increase proportion of DV offences resulting in sanctioned detection	47.5% (05/06)		Monthly
	Reduce proportion of victims experiencing repeat incidents of DV	34.47% (05/06)		Monthly
Strategy	Indicator	Baseline 07/08	Owner	Frequency reporting
LAA 2008/11 National Indicators with Reward	NI20 Assault with injury crime rate	1144 7.48 /1,000	E Police	Monthly
	NI 26 specialist support to victims of a serious sexual offence	to confirm 08/09		Quarterly
	NI27 understanding of local concerns about ASB & crime by police & LA	16% proxy	Thurrock Council	Annual
	NI30 reoffending rate of PPO (based on 20 PPOs, average time on scheme 12.4 months)	Target 26% red.	Home Office	Quarterly
	NI47 People killed or seriously injured in road traffic accidents	2004 116	Road safety	Quarterly
National Indicators 2008/11 within CDRP Strategy	NI1 % of people who believe people from different backgrounds get on well together	57%	Thurrock Council	Annual
	NI15 Serious violent crime	74	E Police	Monthly
	NI16 Serious acquisitive crime	3682	E Police	Monthly
	NI17 Perceptions of ASB	N/A	Thurrock Council	Annual
	NI 18 Adult re-offending rates for those under probation supervision	To be set Oct 08	Probation	
	NI21 Dealing with local concerns about ASB & crime by LA & police	N/A	Thurrock Council	Annual
	NI22 Perceptions of parents taking responsibility for the behaviour of their children	81%	Thurrock Council	Annual
	NI23 Perceptions that people in the area treat one another with respect & consideration	66%	Thurrock Council	Annual

	NI24 Satisfaction with the way police & LA dealt with ASB	N/A	Thurrock Council	Annual
	NI25 Satisfaction of different groups with the way police & LA dealt with ASB	N/A	Thurrock Council	Annual
	NI28 serious knife crime rate	76	E Police	Monthly
	NI29 gun crime rate	54	E Police	Monthly
	NI32 Repeat incidences of domestic violence (MARAC)	B/Line 08/09	Thurrock Council	Monthly
	NI33 Arson incidents	112	ECFRS	Quarterly
	NI34 Domestic violence - murder	0	E Police	Monthly
	NI38 drug related offending rate	2009/10	DAAT	Monthly
	NI40 no. of drug users recorded as being in effective treatment	N/A	DAAT	Quarterly
	NI41 perceptions of drunk or rowdy behaviour as a problem	1% day, 5% night proxy	Thurrock Council	Annual
	NI42 Perceptions of drug use or drug dealing as a problem	49%	Thurrock Council	Annual
	NI48 Children killed or seriously injured in RTA	2007 11	Road safety	Quarterly
	NI49 No. of primary fires & related fatalities and non fatal casualties	18 (av. 05-07)	ECFRS	Quarterly
	NI143 Offenders under probation supervision living in settled or suitable accom at end of license /sentence	N/A	Probation	
	NI144 Offenders under probation supervision in employment at end of license /sentence	N/A	Probation	
Sustainable Communities	SO2 Safe clean and inviting surroundings		LSP	
	SO7 Reduce crime and the impact of drugs and anti-social behaviour		LSP	
Local Indicators	Increase reported no. of sexual incidents to the police (LAA 07)	131 (05/06)	E Police	Monthly
	Increase proportion reported sexual offences resulting in sanctioned detections (LAA 07)	30% (05/06)	E Police	Monthly
	Increase reported no. of hate crime to the police (LAA 07)	227 (05/06)	E Police	Monthly
	Increase proportion reported hate crimes resulting in sanctioned detections (LAA 07)	32% (05/06)	E Police	Monthly
	Burglary in a dwelling (28 & 29 ⁵)	677	E Police	Monthly
	Burglary other	1001	E Police	Monthly
	Non domestic burglary	1108	E Police	Monthly

⁵ Home Office Crime Recording Codes

Distraction Burglary	47	E Police	Monthly
Criminal Damage (inc 59)	3061	E Police	Monthly
Graffiti reports (local auth)		Thurrock Council	Monthly
Robbery of business property (34A)	29	E Police	Monthly
Robbery of personal property (34B)	161	E Police	Monthly
Theft of cycles	227	E Police	Monthly
Cheque / credit card fraud	69	E Police	Monthly
Other fraud & forgery	850	E Police	Monthly
make off without payment		E Police	Monthly
Shoplifting	1036	E Police	Monthly
Theft of Motor vehicle (48)	992	E Police	Monthly
Aggravated vehicle taking (37-02)	24	E Police	Monthly
Theft from motor vehicle (45)	1799	E Police	Monthly
Reduce young people who are victims of crime	1037	Police HQ	Monthly
Decrease the gap between wards for % of residents feeling safe day & night (LAA 08)	19% day 35% night	Thurrock Council	Annual
Number of community events Partnership promoted at and or attended	To set 2008/9	TCSP	Quarterly
Increase % of residents aware of the TCS Partnership	To set 2008/9	TCSP	Quarterly
No. of incidents reported to:			
Police		Essex Police	Quarterly
Housing / ASB		Thurrock Council	Quarterly
Environmental Services			Quarterly
Enforcement			Quarterly
Noise Nuisance			Quarterly
Victim satisfaction survey			Quarterly
no. of multi agency operations			Quarterly
No. of enforcement orders in place			Quarterly
No. of successful enforcement orders			Quarterly
No. of fixed penalty notices for littering			Quarterly
Local survey Place questions?			Quarterly
No. of PCSO stop checks undertaken		Essex Police	Quarterly
Increase capacity to deliver counselling to children with fire setting behaviour (LAA 07)	12 (05/06)	ECFRS	Quarterly
Improve targeting of vulnerable households for Home Fire Safety Checks (LAA 07)	778 (05/06)	ECFRS	Quarterly

	Increase no. of children receiving Home fire safety education (2005 base line) (LAA 07)	KS1&2-3,800	ECFRS	Quarterly
		KS 3&4 1,665	ECFRS	Quarterly
	Increase no. of drugs and drugs/alcohol clients in treatment	511	DAAT	Quarterly
	Increase no. of clients entering treatment through DIP	189	DAAT	Quarterly
	Increase numbers of problematic drug users in effective treatment (this includes those using both drugs and drugs&alcohol)	201	DAAT	Quarterly
	Increase by 30% no. of hazardous, harmful or dependant drinkers (>18 yrs) successfully completing brief interventions – tier 2	310	DAAT	Quarterly
	Reduce no. of under-age sales through increased no. of test purchases	30	CSAG	Quarterly
	To have in place 1 refuge place /10,000 pop	15	TC	Annual
	To increase no. of victims accessing the sanctuary scheme	9	TC	Quarterly
	Multi agency domestic violence training to be conducted during year	N/A	TC	Annual
	Local Safeguarding Children Board	LSCB 3C no. of hate crimes reported to Police 18 & under	21 (2007)	
LSCB 3E No. of racist incidents reported in schools		360		
LSCB 6 no. of crime committed on children & young people		1037		
LSCB 9B No. of safeguarding publications produced by partnership board.		To baseline 08/09		
Related National Indicators 2008/11 Children's Trust	NI111 First time entrants to the Youth Justice System aged 10-17		YOS	Quarterly
	NI19 Rate of proven re-offending by young offenders		YOS	Quarterly
	NI43 YP within YJS receiving a conviction in court who are sentenced to custody		YOS	Quarterly
	NI44 Ethnic composition of offenders on YJS disposal		YOS	Quarterly
	NI45 Young offenders engagement in ETE	63%	YOS	Quarterly
	NI46 Young offenders access to suitable accommodation		YOS	Quarterly
	NI69 Children who have experienced bullying	B/L to set 08/09		

	NI114 Rate of permanent exclusions from school	.29% (06/07)	CEF	
	NI115 Substance misuse by YP	09/10		
	NI117 16-18 yr olds NEET	7.4% (2007)	CEF	
Related National Indicators 2008/11 Healthier Communities	NI39 rate of hospital admissions /100,000 for alcohol related harm			
Related National Indicators 2008/11 Sustainable Communities	NI195 improved street and environmental cleanliness - litter, detritus, graffiti, fly posting	Graffiti 19%		
	NI196 improved street and environmental cleanliness - fly tipping			

Appendix 5.0 Funding processes

Background

The purpose of the funding process is to ensure that:

- The Community Safety Executive (formerly ROG) have delegated authority from the Strategic Board (formerly Leadership) to make funding decisions and to provide scrutiny & ensure value for money
- All funding is focused on the TCSP Boards strategic aims, both to the CDRP priorities and LAA
- All statutory agencies are involved in the process
- To ensure planning ahead by delivery groups

Funding process

- (a) Each delivery group and project manager is accountable for bidding for funding to the Partnership
- (b) All bids to go through the delivery groups to ensure that they meet the strategic objectives & the group agree that this is the best use of funding to achieve their objectives
Applications for funding must indicate which of the following will be supported:
 - CDRP aims
 - Reduce crime and anti-social behaviour
 - Protect the young and vulnerable
 - Reduce accident and injury
 - Tolerance agenda
 - Local priorities
 - Domestic violence
 - Alcohol
 - Hate Crime
 - Sexual violence
 - Community engagement
- (c) Project manager sends bid to Partnership Manager by Monday of week before CSP Exec (6 weekly)
- (d) Bid to be reviewed by sub funding group, consisting of; Partnership Manager, Police Community Safety Manager, LA budget manager, & Police budget manager for compliance. Any queries to be raised with the project manager prior to Exec.
- (e) This pre-funding group will also track on money spent & available and update exec across year
- (f) Exec representatives of Local Authority, Police, Fire service, Probation & PCT will meet with the Funding sub group pre-Exec, agree bids on table & make recommendations to Exec.
- (g) Chair of Exec to present to Exec for final sign off (ensure no conflict of interests across other agencies / strategies)

Application forms for funding are available from safer.thurrock@thurrock.gov.uk

